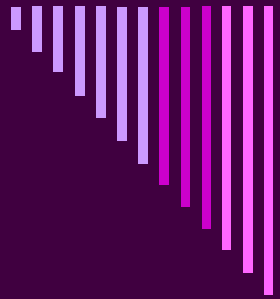




HWLA

Delivering Specialty Mental Health Services



HWLA

Level of Service	Level of Need
Tier 1	Current priority population: clients with severe and persistent mental illness
Tier 2	Clients seen in primary care settings who may benefit from short term treatment intervention
Tier 3	Clients seen in primary care settings who receive and desire only medication management



HWLA

□ Tier II Population

- Individuals seen in primary care settings who may benefit from short term treatment intervention
- Self-referred through HWLA membership card
- Willing to engage in psychotherapeutic intervention (not just medication) and do not require intensive services for chronic and persistent mental illness
- Must meet medical necessity criteria



HWLA Tier II

□ MHIP Treatment Model

- Collaborative Care
- Problem Solving Therapy (PST)*
- Session-by-session outcome collection (PHQ, GAD, PCL)
- Clinical Team
 - PCP
 - Care Manager
 - Consulting Psychiatrist



HWLA Tier II

- What if staff have not been trained in MHIP and/or PST?
 - Crisis Oriented Recovery Services, aka CORS/Benjamin Rush Model
 - Seeking Safety

Agencies intending to use an alternate model must first notify DMH Administration.



HWLA

□ Partnerships and Levels of Care

- Purpose of partnering – transfer of clients requiring more intense services than can be provided in PCP setting
- Partnerships have been established to handle HWLA clients
 - What if they are not enrolled in HWLA?



HWLA

□ Partnerships and Levels of Care

■ Operational Agreement/MOU

- Process/mechanism
- Shared understanding of clinical services that can be provided in Level I
- Expectation that a document* will be drawn up

***Example in Handouts**



HWLA

□ Transfer from Tier II to Tier I

■ Points to consider:

- Has pt. shown no improvement or worsening of symptoms?
- Has there been any telephone contact in between sessions?
- Has the consulting psychiatrist been involved?



HWLA

□ Transfer from Tier II to Tier I (continued)

■ Points to consider:

- Have any psychotropic medications been prescribed by the PCP? Have the medications been adjusted?
- Does pt. need higher level of care due to seriousness of mental illness and need for intensive rehabilitation services?



MHIP

- Training Opportunities
 - MHIP Webinar for Consulting Psychiatrists
 - Sept. 13, 2011
 - MHIP Webinar for PCPs
 - Sept. 7, 2011
 - Sept. 20, 2011



MHIP

□ Training Opportunities

- PST Group Certification via Webex
 - PST Practitioner
 - PST Trainer
- Groups to begin in Fall with follow-up groups after next 2 day MHIP training – announcement pending